

**F.No. M-12018/2/2014-RH (RBC)**  
**Ministry of Rural Development**  
**Rural Housing Division**

Krishi Bhavan, New Delhi  
Dated: 04.11.2015

To  
The Principal Secretary /Secretary (Rural Development)  
of all State Governments and UT Administration  
All State Governments/UTs

**Sub: Performance of AwaasSoft website and reporting - Reg**

Madam/Sir,

We wish to recall the discussions held in the regional review meeting held in the month of August, where several States had pointed out that data entry on AwaasSoft was hampered by low processing speed and server errors occurring repeatedly. The Ministry has reviewed the software and hardware systems of AwaasSoft and taken steps to improve performance.

We would like to inform you that server for transactional users (data entry) have now been separated from the server for reporting users (reports). This measure would improve performance for both types of users. Steps to augment server capacity have also been initiated and this would ensure that performance of the software is not constrained with increasing use in the future.

Any difficulties faced/feedback/suggestions in relation to the website and server may please be directed to by email to [iay-nic@nic.in](mailto:iay-nic@nic.in) or [kokila.jayaram@nic.in](mailto:kokila.jayaram@nic.in).

Yours faithfully,



(M. Ramakrishna)

Under Secretary to the Govt. of India  
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